

Quality Policy

ALPHA UNMANNED SYSTEMS has defined a quality system according to the requirements of the **ISO 9001: 2015** standard, based on quality, innovation and service that define the basic elements of our work.

The scope of our Quality Management System is:

Design, manufacturing, selling and maintenance of unmanned aerial systems.

For this:

- Management gives priority to Safety (operational and laboral) as the main consideration during the development of all the company activities.
- Management sets as main target to ensure that, after the manufacturing or the maintenance processes, the aircrafts are ready for releasing to service in fully safe operative conditions.
- Management promotes continuous maintenance and improvement of the Quality Management System using all the deemed necessary resources for strengthening those principles and the achievement of our objectives.
- Management commits to comply with all the applicable requisites (normative and legal that apply to our activity, according to the UNE-EN ISO 9001 standard, contractual, about customers and any other)
- Management and employees work together to ensure services and products provided to clients are of maximum quality. A continuous effort is made to get maximum client satisfaction and continuous improvement.
- Management encourages employees to collaborate in maintenance and continuous improvement of the Quality Management System through continuous training in their respective areas. Employees are continuously encouraged as well to perform their duties in the most satisfactory way for our clients.
- Management and all the personnel at ALPHA UNMANNED SYSTEMS commit to consider risks and opportunities that could affect the conformity of the whole process.

This policy provides a reference framework of to set the quality objectives focused in the safety of the product, the continuous improvement and client satisfaction. This policy has been made available to all the related parties.

The Management

03/01/2020